

DECEUNINCK NV
Warranty certificate Twinson® products

Subject of the conditions set out below, Deceuninck NV warrants to the purchaser (i) who directly purchases from Deceuninck NV and (ii) who has the Twinson® products installed by an authorized installer (hereinafter the "Purchaser"), that the Twinson® products will correspond with their specification at the time of delivery.

SAVE AS EXPRESSLY PROVIDED IN THIS WARRANTY, DECEUNINCK NV DOES NOT PROVIDE ANY WARRANTY (WHETHER EXPRESS OR IMPLIED) AS TO THE QUALITY OF THE TWINSON® PRODUCTS OR THEIR FITNESS FOR ANY PARTICULAR PURPOSE (EVEN IF THIS PURPOSE IS MADE KNOWN EXPRESSLY OR BY IMPLICATION BY DECEUNINCK NV) OR AS TO THE CORRESPONDENCE OF THE TWINSON® PRODUCTS WITH ANY DESCRIPTION OR SAMPLE. NEITHER DOES DECEUNINCK PROVIDE ANY OTHER WARRANTY. SUCH WARRANTIES ARE HEREBY EXCLUDED TO THE FULLEST EXTENT PERMITTED BY LAW.

Notwithstanding the stipulations of this Warranty and subject to evidenced normal use, load and maintenance conditions, Deceuninck NV, (hereinafter "Deceuninck") warrants to the Purchaser that,

- (1) for a period of twenty-five (25) years from the date of original purchase, Twinson® products shall not split, splinter or suffer structural damage as a sole and direct consequence of termites, insects or soft rotting micro-fungi;
- (2) for a period of ten (10) years from the date of original purchase, Twinson® products shall not break, provided however that this Warranty explicitly excludes occurrences where the break occurs or may have occurred as a consequence of impact loads;
- (3) for a period of ten (10) years from the date of original purchase, that accidental stains on the Twinson® products due to spots of chlorinated water, spots of bleach solution or spots of road salt, as stated in the maintenance instruction for Twinson® products (www.twinson.com), will disappear after sufficient outside exposure of the material.

If one of the above defects occur within the related Warranty period, Purchaser shall immediately notify Deceuninck in writing to the place of business of Deceuninck, and the Purchaser shall provide a description of the claimed defect, proof of purchase and of purchase date and of normal use, load and maintenance. If these conditions have not been complied with, the Warranty shall not be applicable. Upon timely notification and in accordance with the above, Deceuninck will at its option and in Deceuninck's sole discretion either, (a) provide Purchaser with non-defective replacement Twinson® products or (b) substitute the defective Twinson® product with a product that in its sole determination is of comparable value and quality or (c) refund the portion of the purchase price paid by Purchaser for such defective product taking into account the depreciated value of the product (not including the cost of its initial installation).

Any replacement or substitute products provided will be covered under this Warranty only for the time remaining under the original Warranty period.

Deceuninck reserves the right to discontinue availability of any Twinson® product at any time.

The replacement, substitution or refund of defective Twinson® products is Purchaser's sole remedy under this Warranty.

Deceuninck will have no liability or responsibility to the Purchaser other than as expressly provided in subparagraphs (1), (2) and (3) above.

Labour costs incurred in removing defective Twinson® products or installing replacement or substitute products are NOT covered by this Warranty. Any additional costs and expenses, such as shipping, delivery, installation, removal, and all other incidentals are not covered by the Warranty and are expressly disclaimed.

Deceuninck can not be held responsible for: (1) improper installation of Twinson® products and/or failure to abide by Deceuninck's installation guidelines; (2) Twinson® products installed by a non-authorized installer; (3) use of Twinson® products beyond normal use, or in an application not recommended by Deceuninck's guidelines and local building codes; (4) movement, distortion, collapse or settling of the ground or the supporting structure on which Deceuninck products are installed; (5) any act of God (such as flooding, hurricane, earthquake, lightning, etc.), environmental condition (such as air pollution, superficial overgrowth due to mold and algae, etc.), or staining from foreign substances (such as dirt, grease, oil, or products having an effect on Twinson® products etc.); (6) variations or changes in color; (7) improper handling, storage, improper use or neglect of Twinson® products by Purchaser or third parties; or (8) change of properties or damage as a result of paints, varnishes, protection oils applied to the Twinson® product surface, other than Twinson® maintenance products.

No person or entity is authorized by Deceuninck to make any statement or representation as to the quality or performance of Twinson® products other than as contained in this Warranty and Deceuninck shall not be bound by any statement or representation. This Warranty may not be altered or amended except in a written instrument signed by Deceuninck and Purchaser.

This Warranty is governed by Belgian law.

This Warranty is issued by Deceuninck NV on 1st of January 2018 and accepted by Purchaser.

Name, address and signature Purchaser

**This Warranty must be returned signed to Deceuninck NV, att. Central Laboratory, Bruggesteeweg 360, B-8830 Hooglede-Gits where it will be registered.
Photocopies are not accepted.**