

PRODUCT GUARANTEE COMPOSITE FENCING

VERSION 1



20
YEARS

Composite Fencing Product Guarantee

1. Composite Fencing product is guaranteed for 20 years from the date of purchase against rotting. During this period it will be repaired or have parts replaced free of charge, provided that:
 - 1.1. the product is made available for inspection by Deeplas or its agents;
 - 1.2. evidence of the purchase date for the product is provided in accordance with the claims procedure below;
 - 1.3. the product has not been used for hire purposes;
 - 1.4. the product has not been misused or handled carelessly;
 - 1.5. installation of the product has been in accordance with Deeplas' installation instructions; and
 - 1.6. repairs have not been attempted other than by Deeplas' staff or authorised agents.
2. Variations in colour, shade and/or pigment are not covered by this Guarantee because these variations do not affect the longevity of the product.
3. Claims procedure: Any claim made under this Guarantee should be made directly to Deeplas at Deeplas, Birchwood Way, Cotes Park Industrial Estate, Alfreton, Derbyshire DE55 4QQ. The claim itself should be made in a letter setting out the date and place of purchase, and giving a brief explanation of the problem that has led to the claim. This letter should enclose proof of the purchase date.
4. This Guarantee applies to all goods manufactured by Deeplas and purchased within the United Kingdom of Great Britain and Northern Ireland. This Guarantee does not confer any rights other than those expressly set out above and does not cover any claims for consequential loss or damage. You have statutory rights in relation to the product. This Guarantee is offered as an extra benefit and does not affect your statutory rights.

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